

August 2026

COMPASS QATAR NEWSLETTER

Health and Safety is our number one priority.



21st Edition

Compass Qatar Launches

The New Qatar Foundation Food Services Project



HEAD OF CATERING

Kevin Bergmann

As Head of Catering, I am proud to share the start of the Qatar Foundation Food Services Project, one of the largest and most diverse catering operations in Qatar. Through this partnership, Compass Qatar provides catering and hospitality services across schools, universities, research centers, corporate facilities, student accommodation, and major events throughout Education City.

Our objective is simple: deliver safe, nutritious, innovative, and memorable dining experiences that support the wellbeing of the Qatar Foundation community. To achieve this, we have introduced diverse food concepts, modern café experiences, event catering solutions, digital innovations, and customer-focused services designed to meet the needs of students, faculty, staff, and visitors.

A key part of the project is our commitment to sustainability, food safety, and continuous improvement. Through responsible sourcing, waste reduction initiatives, zero-plastic programs, and strict food safety standards aligned with HACCP and ISO 22000 requirements, we strive to deliver excellence in every meal we serve.

The successful mobilization of this project was only possible through the dedication of our teams across Operations, HR, HSE, IT, Procurement, and Finance, working closely with Qatar Foundation to ensure a seamless transition and launch.

This project reflects Compass Qatar's ability to deliver large-scale, high-quality catering solutions while creating meaningful experiences for the communities we serve and supporting Qatar Foundation's vision for education, innovation, and sustainability.



Souq Society:

A Vibrant New Food Destination in Education City

One of the most exciting innovations within the Qatar Foundation project has been the launch of Souq Society, a contemporary food concept designed specifically for the university community.

Inspired by the spirit of modern Qatar, Souq Society brings together students, faculty, researchers, professionals, and visitors through a vibrant mix of food, culture, and community. Rooted in local traditions while embracing global influences, the concept creates a welcoming destination where people can connect, collaborate, and enjoy great food in a dynamic environment.



The menu combines authentic local favourites such as Chicken Machboos, Balaleet, Luqaimat, and Karak with a diverse selection of global bowls, burgers, sandwiches, pizzas and flatbreads offering something for every taste and occasion.

Beyond the food, Souq Society delivers a distinctive identity through its contemporary design, inspired by Qatar's heritage, architecture, and lifestyle. The result is more than a dining venue; it is a social hub that celebrates diversity, encourages meaningful connections, and enhances the overall campus experience.

Souq Society represents Compass Qatar's commitment to creating innovative food destinations that combine great hospitality, modern design, and a genuine sense of place.

Elevating the Dining Experience with Premium VVIP Crockery

At Hamad Medical Corporation, we continuously strive to enhance every aspect of the patient experience, ensuring that comfort, quality and attention to detail remain at the forefront of our services.

As part of this commitment, we have introduced a new collection of elegant, premium crockery to further elevate the dining experience for our VVIP patients.

The premium crockery has been carefully selected to reflect the highest standards of sophistication, presentation, and hospitality. Featuring refined designs, superior craftsmanship, and a contemporary aesthetic. The new collection complements the exceptional level of care and personalized service provided to our guests.



More than just tableware, the new VVIP crockery reflects our commitment to excellence, elevating the dining experience and reinforcing the high standards of comfort, care, and hospitality that define our service.

Breaking Language Barriers with Voice Translation Technology

At Hamad Medical Corporation location, effective communication is at the heart of delivering exceptional patient care. With patients coming from diverse cultural and linguistic backgrounds, language differences can sometimes create challenges in understanding dietary needs, food preferences, and nutrition-related concerns.

Clear communication becomes even more critical when addressing health-related matters, as it forms the foundation of every patient's journey and ensures that important information is accurately understood and conveyed.

To address this, we have introduced a Voice Translation tool that enables our service staff to communicate confidently with patients who do not speak English. This innovative technology allows real-time translation of conversations with 100+ languages, helping staff take food orders accurately, clarify meal-related questions, and ensure patients fully understand the dietary options available to them.



The use of voice translation has significantly improved patient interactions by reducing communication barriers and enhancing the overall dining experience. Patients feel more comfortable expressing their preferences and concerns, while staff can provide clear and accurate information with confidence.

This initiative reflects our commitment to patient-centered care, ensuring that every patient receives personalized service regardless of the language they speak. By embracing technology, we continue to improve communication, strengthen patient satisfaction, and create a more inclusive healthcare environment.

Through innovation and teamwork, we are making every conversation count and ensuring that every patient's voice is heard.

Food Safety Awareness Session

Supports Qatar Foundation Mobilization

As part of the mobilization of the new Qatar Foundation catering contract, Compass Qatar conducted a Food Safety Awareness Session for newly joined operational employees during July 2026. The session was led by Country HSEQ Manager, Sandeep Vasudevan, and aimed to reinforce Compass Qatar's commitment to maintaining the highest standards of food safety across all operations.



During the briefing, employees were reminded of their role in ensuring safe food handling practices and the importance of adhering to established food safety procedures throughout food preparation, storage, transportation, and service. Key topics included personal hygiene, prevention of cross-contamination, temperature control, cleaning and sanitization, and hazard reporting.



The session also highlighted the importance of personal accountability and continuous vigilance in protecting customer health and maintaining operational excellence.

By investing in employee awareness and training, Compass Qatar continues to strengthen its food safety culture and uphold its commitment to delivering safe, high-quality services to clients and customers.

"Food Safety Starts with Me – Every Step, Every Time."



Women's Health Series

Reaches 200+ Team Members

More than 200 female colleagues have benefited from Compass Qatar's Women's Health Awareness Series, an initiative designed to promote health education, encourage early intervention, and empower women to take charge of their wellbeing.

Conducted across multiple locations, the awareness sessions provided employees with valuable insights into a range of important women's health topics, including adolescence, Polycystic Ovary Syndrome (PCOS), dysmenorrhea, common gynecological disorders, uterine fibroids, endometriosis, perimenopause and menopause, as well as preventive healthcare practices.

This initiative created a supportive platform for learning, raising awareness on topics that are often overlooked but remain essential to women's health.



Dr. Naila Naeem Amjad



By investing in health education and awareness, Compass Qatar continues to support a healthier, more informed workforce, ensuring our colleagues are equipped with the knowledge and confidence to prioritize their wellbeing both at work and beyond.

Welcoming Our **New Manpower** Team Members

As part of the mobilization of the newly secured QF Manpower Project, which will be delivered over the next five years, our team recently met with more than 100 New Colleagues and distributed employee's contracts, QIDs, work permits, and bank certificates.

The session provided an opportunity for employees to receive important employment documents, ask questions, and gain a better understanding of the project and the support services available to them. This engagement helped ensure that employees were well-informed and prepared as they begin their journey on the new project.



Employees also had the opportunity to visit and learn more about our Souq Society located at the Multaqa Student Centre in Qatar Foundation. During the visit, team members were introduced to the facility and its services while enjoying complimentary coffee and snacks in a warm and welcoming environment.

The event served as an excellent platform to connect with colleagues, strengthen relationships, and reinforce our commitment to employee welfare and engagement from the very beginning of the project. With the successful launch of the QF Manpower Project, we look forward to supporting our employees and delivering high-quality services throughout the next five years.

We thank all employees for their participation and extend our appreciation to everyone involved in ensuring a smooth and successful mobilization process.

Tashawor Meeting Strengthens Dialogue on Employee Welfare

The 17th Tashawor Meeting was held on 30 August 2026, led by Qatar Foundation in collaboration with the International Labour Organization (ILO) and the Ministry of Labour (MOL).

The meeting brought together representatives from various Qatar Foundation contractors, including both Management Representatives and Workers' Representatives. Dedicated discussion sessions were held separately for management and worker groups, providing an open platform to discuss topics related to employee accommodation, food services, and overall welfare.



Participants shared experiences, discussed challenges, and exchanged best practices aimed at improving working and living conditions for employees. The sessions also highlighted opportunities for collaboration and continuous improvement across contractor organizations.

Tashawor Meeting continues to serve as an important forum for constructive dialogue, promoting communication, cooperation, and initiatives that support employee wellbeing.

Through these discussions, stakeholders reaffirm their shared commitment to enhancing the worker experience and fostering a positive and supportive working environment.

Tashawor Meeting is a quarterly forum for worker and management representatives from Qatar Foundation contractors, while the Joint Committee is an internal monthly forum of elected employee and appointed management representatives.

Qatar Foundation Celebrates

Worker Welfare Excellence

On 21 July, Qatar Foundation hosted its Workers Welfare Appreciation Day, an event dedicated to recognizing colleagues who have demonstrated exceptional dedication, commitment, and outstanding contributions in their respective roles. The occasion brought together representatives from various organizations to celebrate the achievements of individuals whose hard work continues to make a positive impact in the workplace.

Among the employees recognized during the event were Compass Qatar's team members. Puskhar Khanal, Ahmed Weke Lugala, and Jordan Wodero, who were honored for their dedication, professionalism, and exceptional contributions. Their recognition reflects the high standards of service and commitment that continue to drive success across our operations.



Adding further inspiration to the event, Mr. Cornellius Chumba (Compass Qatar) among other representatives were selected to share personal success stories which highlighted a powerful message:

“success is not determined by one's background or starting point, but by the determination, resilience and hard work invested along the journey” - Cornellius Chumba.

Compass Qatar extends its sincere appreciation to Qatar Foundation for organizing this meaningful event and for its continued commitment to recognizing and celebrating the contributions of the workforce.

We also congratulate our award recipients on this well-deserved achievement and thank them for their dedication and hard work.

Strengthening Mental Well-Being

Creating a workplace culture built on empathy begins with understanding that not all struggles are visible. Every individual may be carrying a silent challenge unknown to those around them and recognizing this is the first step toward building a more supportive, compassionate and understanding workplace.

This important message formed the basis of the ongoing Mental Health Awareness Training conducted for employees across Compass Qatar. Discussions focused on common factors that can affect mental wellbeing, both in the workplace and in personal life, including work-related stress, family pressures, financial concerns, relationship challenges, and significant life changes.



Participants were also guided through the early warning signs of mental health struggles, enabling them to recognize changes in their own wellbeing as well as identify when a colleague may be experiencing emotional distress and when to seek help.

To encourage continued self-reflection beyond the training room, employees received Mental Health Reflection Journals, designed to help them monitor their thoughts, emotions, and overall wellbeing on a daily basis which included a practical step-by-step guide on how to identify, approach, and support colleagues who may be facing mental health challenges, while encouraging appropriate referral to available support resources.

The training was facilitated by Maureen Kariuki, Welfare Officer and Mental Health Champion, as part of the ongoing Mental Health Awareness Program being delivered across Compass Qatar.

Qatar Foundation Welfare Standards

As part of our commitment to employee wellbeing and awareness, information sessions were conducted to educate employees on the Qatar Foundation (QF) Welfare Standards and their importance in protecting workers' rights and promoting fair employment practices.

The sessions, Dedicated to Our Hospitality Team, were held on 27 August 2026 at Gharrafa Camp 3 (Female Accommodation) and 5 September 2026 at Bin Ajayan B15 (Male Accommodation), providing employees with an opportunity to better understand their rights, welfare provisions, and the support mechanisms available to them.

During the sessions, employees were introduced to the Qatar Foundation Welfare Standards, which are designed to ensure that all workers employed by contractors and subcontractors are treated fairly, safely, and with dignity throughout their employment. Key topics covered included ethical recruitment, employment conditions, accommodation standards, health and safety, worker welfare, and grievance mechanisms.

Employees were also informed about the overall objective of the Welfare Standards, which is to promote and protect workers' rights, enhance living and working conditions, and ensure compliance with Qatar labour laws and internationally recognized welfare practices.



The sessions served as a valuable platform for awareness and engagement, reinforcing the shared commitment of Compass Qatar and Qatar Foundation to maintaining a safe, respectful, and supportive environment for all employees.

Employee Engagement & Team Building

During July and August, Compass Qatar continued to promote employee well-being and strengthen team connections through a variety of engagement activities across its operations.

From dinner gatherings to team-building activities, employees were provided with opportunities to connect beyond the workplace, strengthen relationships, and enjoy meaningful moments together.

These activities not only encouraged teamwork and collaboration but also contributed to a positive and supportive work environment where employees could relax, connect, and build stronger bonds with their colleagues.



QAS Team at Bowling center



Beumer Team at Best Plaza



QF Team at QF Bowling Center

The following highlights showcase some of the memorable moments shared by our teams as we continue to invest in employee wellbeing, engagement, and workplace morale.

Sidra Project Teams

Unite for a Friendly Football Match

A friendly football match between the Cleaning and the Portering Team at the Sidra Project took place on 15th and 29th August. Despite the hot and humid weather, both teams showed great enthusiasm and determination throughout the game.

Many spectators gathered to support their colleagues and cheer from the sidelines. The Cleaning Team took an early two-goal lead, but the Portering Team fought back and equalized to make it 2-2. The match then went to a penalty shootout, where the Portering Team secured a 3-2 victory.

The exciting comeback surprised both players and spectators. What appeared to be a comfortable win for the Cleaning Team turned into one of the most memorable matches of the tournament.



The game demonstrated the importance of teamwork, determination and never giving up until the final whistle. Most importantly, the match provided an opportunity for employees to relax, enjoy friendly competition and strengthen relationships with one another.

Congratulations to both the Cleaning Team and the Portering Team for delivering an exciting and competitive match. Special appreciation goes to the team leaders for their commitment, leadership, and encouragement, which played a key role in fostering teamwork, sportsmanship, and a positive spirit throughout the event.

Celebrating Onam:

A Festival of Culture, Unity, and Joy

On 25th August, we came together to celebrate Onam, one of the most vibrant and widely celebrated festivals in Kerala, India. The event brought colleagues together in a festive atmosphere, providing an opportunity to embrace cultural diversity and strengthen workplace connections.

The celebration featured a variety of cultural performances, showcasing the talents and enthusiasm of our employees. Through music, dance, and traditional presentations, participants brought the spirit of Onam to life, entertaining colleagues and creating a memorable experience for everyone in attendance.



To recognize the effort and creativity displayed during the event, several employees received awards and prizes in different categories. The award presentations added excitement to the celebration and highlighted the outstanding contributions of participants who helped make the occasion a success.

The event was filled with energy and team spirit, as employees dressed in traditional attire and shared in the joy of the festival. Beyond the celebrations, Onam served as a reminder of the importance of inclusivity and cultural appreciation within our workplace.

We extend our sincere appreciation to all employees, organizers, performers and award recipients who contributed to the success of the event. Their participation and enthusiasm helped create a truly memorable celebration that reflected the unity and diversity of our workforce.

Continuing Our Commitment to CSR Initiatives

Building on our recent charity initiatives, our team recently participated in another meaningful CSR activity to support the local community.

On 29 August 2026, team members visited QAWS Rescue Qatar, an animal welfare organization dedicated to caring for rescued and abandoned animals. During the visit, the team received an introductory briefing on the shelter's work and donated cat and dog food to support its efforts.

The volunteers also participated in feeding several other animals at the shelter, including donkeys, goats, and baboons. One of the highlights of the visit was dog walking, which allowed the animals to enjoy outdoor exercise and interaction while creating a rewarding experience for the volunteers.



We extend our sincere appreciation to the volunteers who participated in this activity and look forward to continuing our CSR journey through initiatives that make a positive impact on our communities and the lives of those we serve.



Celebrating Our **July & August** Birthday Stars

We continue to celebrate our monthly birthday celebrants across all our operations, recognizing and appreciating the colleagues who contribute to our success.

The birthday cake and the joyful singalong of "Happy Birthday to You" may seem like a simple gesture, but they create lasting smiles and remind us of the importance of celebrating the people who make our workplace special.



Base Office



Sidra Medicine and Research



Hamad Medical Corporation



CPU Waseef

Stars of the Month

We proudly recognize our July and August Star of the Month award recipients for their outstanding performance, dedication, and commitment to excellence.

Congratulations to all our stars and thank you for your hard work, positive attitude, and valuable contributions to our continued success.

Keep shining and inspiring others through your dedication and excellence.



Hamad Medical Corporation



CPU Waseef



Honoring Dedication and Long Service Award

We continue to recognize and celebrate colleagues who have reached significant service milestones of 5, 10, and 20 years with Compass Qatar. These milestones reflect years of dedication, hard work, loyalty, and commitment to excellence. Their contributions have played an important role in our success, and we are grateful for the experience, professionalism, and positive impact they bring to our organization every day. We sincerely thank them for their continued service and congratulate them on this remarkable achievement. We look forward to many more years of success together.



Female Accommodation In-charge



CPU Waseef



Sidra Medicine and Research Centre



Base Office





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